Message Flow Details

MM00337 - Notification of Agreed or Cancelled Appointment With Customer <u>Market Message Information</u>

Market Message Reference	MM00337
MM Description	The Distribution Business notifies a Supplier and Meter Operator of a new, changed or cancelled customer appointment to fix any category B network fault or defect that is preventing a Supplier installing or changing a meter.
Local Catalogue Reference	D0368
Version	001
Notes	The use of 'R' is to be restricted to existing appointments that are rebooked after the initial D0368 has been sent, for a new date or same day and new time" in both instances.

Scenario Variants

Scenario Variant	Name	Source	Target	Owner	Api Route	Api Method
SV00337	Notification of Agreed or Cancelled Appointment With Customer	Fault Information	Equipment	Analysis Retail		
SV00338	Notification of Agreed or Cancelled Appointment With Customer	Fault	Electricity Supplier	Retail Energy Code CompanyFurther Analysis		
SVxxxxx	Notification of Agreed or Cancelled Appointment	Supply Fault Information Centre	Electricity Smart Meter Equipment Manager	Retail Energy Code Company		

	With Customer				
<u>SVxxxx</u>	Notification of Agreed or Cancelled Appointment With Customer	<u>Fault</u>	Meter	Retail Energy Code Company	

Flow Structure

MM00337 - Notification of Agreed or Cancelled Appointment With Customer - Message Structure

-	Group Description	Range	Condition	L1	L2	L3	L4	L5	Lé	6 L7	L8	Data Item Name	Data Item Rule
09J	MPAN Cores	1-*		G									
					1							MPAN Core	
1 0J	Customer Agreed Appointment Details	0-1			G								
						1						Customer Agreed Appointment Date	
						1						Customer Agreed Appointment Time Band	
						1						Appointment Type	
						1						Earliest Appointment Time	
						1						Latest Appointment Time	
11J	Customer Cancelled Appointment	0-1			G								

		1	1			Customer Cancelled Appointment
		(Э			Additional Information